

CSA MILEAGE PAY PROGRAM FAQs

1. How do I find out my current CSA score?

A: Log in to driver portal for current CSA score

2. How often is my score updated?

A: On the 8th of the following month.

3. How is my score determined?

A: Your score is determined from violations discovered through roadside inspections which, in turn, are submitted to the FMCSA and we pull that data.

4. When will I lose those points?

A: You'll lose one-third of the point value on the anniversary of the inspection. After 3 years, it'll go to "0".

5. How many points are the violations worth?

A: We have posted a page on the portal of the top 30 violations with their point value. Keep in mind that whatever the point value is, it is multiplied by 3.

6. How do I dispute points?

A: FMCSA has a website named "DataQ" which is set-up for challenging points associated with your driver's license. You will need to set-up an account to do so at <https://dataqs.fmcsa.dot.gov>.

7. What if I have an accident and receive points for a not at fault accident?

A: You will be able to challenge the accident through the DataQ system.

8. Will this replace our current Safety Awards Program?

A: Yes, we will still recognize our Million Miler drivers along with our milestone safe drivers.